



**Minutes of General Meeting held at
Halekulani Bowling Club
Sunday 18 March 2018**

Meeting Chaired by: Mr John McGillicuddy

Meeting Commenced: 1:00pm

Members Present: 87

New Members: Lynda Richardson

Visitors: Irene Chaytor

Apologies: As per book

The minutes of the previous meeting held on 18 February 2018 were tabled and deemed to have been read.

Business arising from the minutes – No business arising from the minutes.

Moved by: Janine Gibbs and Seconded by: Richard Laney – Passed

Correspondence In: Email from NSW Assn with minutes of February General Meeting

Email from NSW Assn regarding the State Rally

Email from NSW Assn thanking TLC for our donation for the State Rally

Email from NSW Assn regarding a Recreational Vehicle Short Stay Area at Warragamba

Plate Marketing regarding special plates for caravans

Correspondence Out: Letter to NSW Assn with our \$50.00 donation for the State Rally

Things to remember from the Secretary

Just a reminder, if you stand up to comment on something or ask a question could you please make sure you ask for one of the microphones and state your name as it is very difficult to decipher who is speaking when listening to the recording.

At our May meeting we will have a guest speaker from John Hunter Children's Hospital Ms Michelle Perrin who is Head of Music, Art and Play Therapy to talk to us and explain what joy our donations bring to the children.

If you ordered an Emergency USB could you please pay for it today as we are expecting them to arrive next week. Once I have them I will mail them out to the relevant people.

Don't forget if you have brought books or anything else and left it on the table, please make sure you take it with you when you leave.

Also, whilst we were at Middle Rock we had a great breakfast, dinner, movie night and a bingo night. The only problem we had a couple of people (named John) complain that there were no Minties or chocolates so I would like to make a little presentation to John McGillicuddy and John Knight. Unfortunately John Knight is not here today so we will make sure they get to him.

Membership is due by the end of June. When you are paying your membership please make sure you complete a membership renewal form. The reason for this is to keep our records up-to-date. In the past we have had members who have moved or changed phone numbers and we have not been advised and if for some reason we are trying to contact them it makes it very difficult.

Treasurer's Report

**BANK RECONCILIATION
MONTHLY REPORT : FEBRUARY 2018**

Carried Forward : Balance as at 31/1/2018 \$ 7,074.57

INCOME - February 2018

Joining Fee	\$	40.00	
Annual subs	\$	80.00	
Club Raffles	\$	150.00	
Advertising (Central Coast C'Vans)	\$	350.00	
"ICE" USB sticks (pre-payments x3)	\$	40.50	
Transfer from new Visa A/C - Testing	\$	10.00	
TOTAL INCOME	\$	670.50	\$ 7,745.07

EXPENDITURE- February 2018

Raffle	\$	100.00	
Social - Club Rally Middle Rock	\$	655.00	
Transfer to new Visa A/C - Testing	\$	10.00	
Admin	\$	15.15	
P.O. Box	\$	127.00	
Donation - NSW C'Van Assn. Raffle	\$	50.00	
"ICE" USB sticks	\$	188.60	
TOTAL EXPENDITURE	\$	1,145.75	
Closing Balance			\$ 6,599.32

BANK STATEMENT RECONCILIATION

Balance		
28.2.18	\$	6,649.32
Less Unpresented Cheque	\$	50.00
		\$ 6,599.32

*** List of Unpresented Cheques:**

NSW C'Van Assn. Raffle Donation: \$50.00 (No. 18349786)

Statement and Reconciliation prepared by

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President :

Moved by: Marilyn McGillicuddy **Seconded by:** John Oakes that the treasurer's report be accepted – PASSED

Social Director's Report

Good afternoon members

I think I can safely say we had a very successful week at Middle Rock, almost half of the attendees have re-booked for next year. We were the largest group Middle Rock have ever had. Thank you to all my helpers, too many to name but you know your help is very much appreciated.

It was a big learning curve for Aimee. A few hiccups for us but all in all most of us had a good time. To members who dressed up for the dinner night a big thank you for creating the fun we had.

We are aware there were a few issues with the serving of breakfast & the roast meal served on our dinner night. I had advised that we would have dessert which was supplied but this came at a cost which TLC paid for. Your committee is working with Middle Rock to avoid those problems in future. Thank you to Leone & Mike Collins who worked on a floor plan of better table placings, I thank you. We all know that worked.

In defence of the park staff – the park doesn't have a chef, they relied on junior staff who have only had Café training. Those staff members worked hard & did their very best.

Aimee has brought a few changes;

VERY IMPORTANT PLEASE MEMBERS CONTACT ME, (SUSAN) TO CONFIRM YOUR BOOKING FOR CABINS OR VAN SITES. BELOW ARE REQUESTS FROM AIMEE @ MIDDLE ROCK THIS WILL STOP FURTHER CONFUSION.

Please confirm with me, Susan if you plan to return and I will secure your site OR mark Y for yes or N for no beside your name on the board, call or email me.

I will forward the list to Aimee who has promised your sites will not be changed.

Aimee will contact each of you herself & ask for a deposit of \$100 to be paid OR make arrangements for a payment plan. Deposits or payment plan must be paid within 8 weeks of her contact. Final payment must be made by January 30/2019

Those are the terms of our "Grey Nomad package".

For members who would like to stay in a studio apartment the package is included in the pricing this year. Again the same payment conditions apply.

WHY you may ask do we need to pay in full? Simply if we book for a theatre or other events we have to pay ahead in full. I am sure this system will avoid the confusion of last time.

IF YOU HAVE TO CANCEL FOR ANY UNFORSEEN REASON MIDDLE ROCK WILL REFUND YOUR MONEY IN FULL

The next club event will be Christmas in July, 19th – 26th July 2018.

We have approval from the park to self-cater with a privately owned BBQ spit and we will serve a real Christmas dinner at a reasonable cost. We will need numbers to finalise the cost. The reason – Golden Roast from Port Macquarie are no longer in business & all the quotes I looked at were far too expensive. I will have more info next meeting, so book Happy Hallidays ASAP. Happy Hallidays phone number is 02 6559 2967. Please note on the board that you have booked.

I am planning Casino Beef Week, but to date I do not have the dates as soon as I can I will make a block booking with Casino Big 4. More details later.

Any questions?

Coral Kane asked if we would be cooking the breakfast next year. Also, the amount of food that some people put on their plates was disgusting. We are seniors and certainly don't need that amount of food. Susan has spoken to management and Aimee regarding this and we are trying to work something out, perhaps two shifts but we will have to wait and see what eventuates.

Ian Palmer advised that a number of people had unsatisfactory meals as some were cold. Susan has spoken to the park and the committee is working to improve everything next year.

Deb Latham asked could we have more people to serve the meal as their meal was cold. Susan hopes that they have a chef next year and hopefully things will improve.

Lynne Smithers stated that she was appalled that Susan had to get up and defend self-catering. I don't think she should have to explain her food handling and we tried very hard to make sure that all food handling was prepared and served with gloves on. Susan advised that there were gloves on the table for people to use.

Helen Smyth advised that she has been a member of many clubs and this club is the best. She thinks that we are given too much and maybe we should cut back. This committee is one of the best so please give them your support.

Welfare Officer's Report

Sorry I can't be with you today as we are working our butts off packing as we have sold our house and going overseas 15th April so we haven't much time.

I have made a few calls to check up on members.

First of all good news Roy Curnow is now home after 4 months in all different hospitals. Laurel and family have worked overtime selling their home and moving into a villa that is more suitable for Roy. We all send our love to you all. Gee it was great to see Roy & Laurel at Jill's 70th. Roy is with us today and how great is that.

Jill has had another stint in hospital but doing well, so she can now celebrate her 70th birthday. Cheers!!!

Treasurer Lorraine Laney has been hospital having oral surgery and only getting her stitches out Wednesday before going to Middle Rock. We could see an improvement in her health as the time passed at Middle Rock.

Also her hubby Richard was also in hospital at the same time having a lump removed from an embarrassing area. We also saw an improvement in him as the time passed at the rally.

I was also recovering at Middle Rock from having an operation to try and remove the fluid around my left lung, after 12 days in RNS Private Hospital.

John Holland is back in hospital with fluid around his lungs. He should be out in a couple of days. Good luck John and a quick recovery.

If I have missed anyone I am sorry and hope you all stay well.

Alan Smithers will be having back surgery next week. Our thoughts are with you and hope all goes well.

Peter Kane has been in hospital having a pacemaker/defibrillator fitted. We hope he is back on his feet soon and able to do some travelling.

My thought for today is "Love will come in many forms, through happiness and pain we will learn of its effect. So shall we live in love for there is no moment in our lives when someone does not love".

Tour Director's Report

We have 3 trips on the board the and the New Year's Eve at the Olesen's.

April 27th – 29th Boggabri Drovers Campfires

May 6th – 13th Del Rio Riverside Park

July 19th – 26th July Happy Hallidays

Marilyn McGillicuddy has organised a trip to see Jersey Boys in November. If you have your name on the list please make sure you pay Marilyn by the end of August.

Fay Thomas advised a number of people have received an email from Tamworth requesting a deposit. Fay will contact them on Monday and find out what needs to happen.

Janis Treacy advised that they went down to Del Rio and they bottomed out with only 4 people in the car, so the decision is yours if you wish to go.

Editor's Report

I don't have much to say this month. I will be in Sydney for the next week or so as Alan is going into hospital. If you have anything you need to put in the newsletter please contact Fay. Fay will send the newsletter out with the minutes. Also, if you have put something in the newsletter for sale and you sell it, could you please let me know so I can remove it. Thank you.

Vice President's Report – Nothing to report.

NSW State Council Report – Nothing to report.

General Business

10 year badges were presented to Max & Helen Eadie.

Helen Eadie has lost a badge (not the TLC badge) which has a magnet on the back could you please let her know.

John McGillicuddy talked about the following email which was received from Aimee at Middle Rock.

"I do however have some feedback of my own that I would like to make you aware of.

I would like all guests to know and understand that physically touching my staff whilst they are making a complaint (or at any time) is completely out of line and will not be tolerated by any means.

My staff work above and beyond to provide a positive experience and an excellent service to guests at all times. I am referring to one of your members - who was informing one of my staff members (who is a minor) of how cold her food was and grabbed the staff member's arm and pressed a corn cob against it to show how cold it was whilst yelling at her. This is an invasion of personal space and my staff do not come to work to be abused verbally or physically by anyone. As said this behaviour will not be tolerated, and if an incident like this occurs again the guest will be asked to leave the park."

John advised TLC does not tolerate this sort of behaviour and expect all our members to act accordingly.

Clarrie Stevens advised that he has some awning clips available to hold your ropes so if you are interested please see me.

Meeting Closed at – 1:50pm

Next Meeting – 15 April 2018

Raffle Winners –	\$50.00	Yvonne Whitehead
	\$30.00	Ann Fraser
	\$20.00	Helen Smyth

Lunch Winners – John Smyth and Pam Stevens

Signed: Secretary _____ Dated: 15 April 2018

President: _____ Dated: 15 April 2018